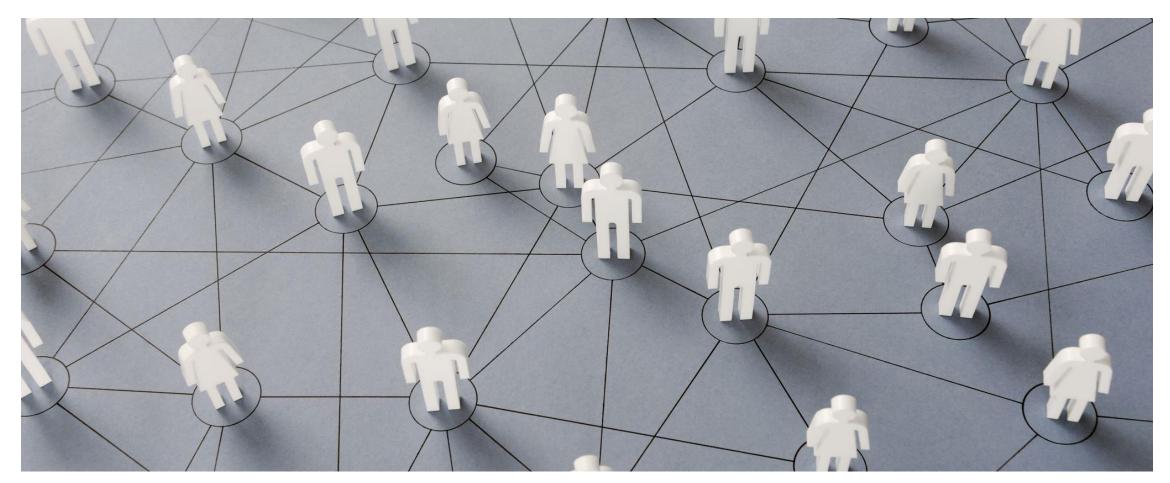
Leveraging Technology to Improve Laboratory Quality

Presented by: Matthew Sica PJLA Technical Program Manager



Cloud Computing





Cloud Computing Considerations





REDUNDANCY OF SYSTEM

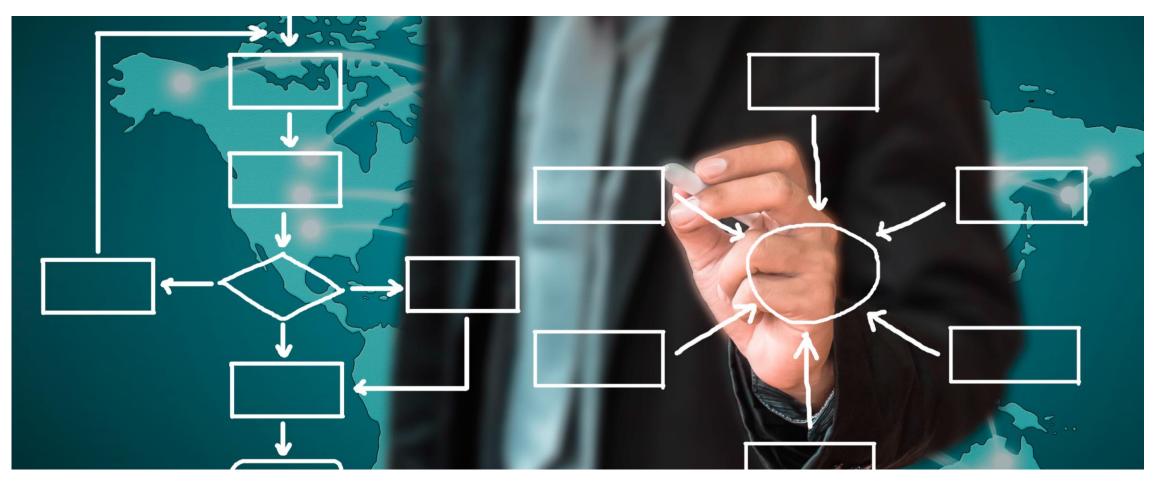


Artificial Intelligence and Machine Learning





Automating Workflows





Workflow Management



LABORATORY INFORMATION MANAGEMENT SYSTEMS

LABORATORY AUTOMATION SOFTWARE



Workflow Process

- Identify workflow
- Define objective
- Map current workflow
- Choose automation tools
- Design automated workflow
- Develop automation solution
- Test
- Implement and monitor
- Document and train





Understanding Complexity

Lack of clarity

Historical accumulation

Siloed approach

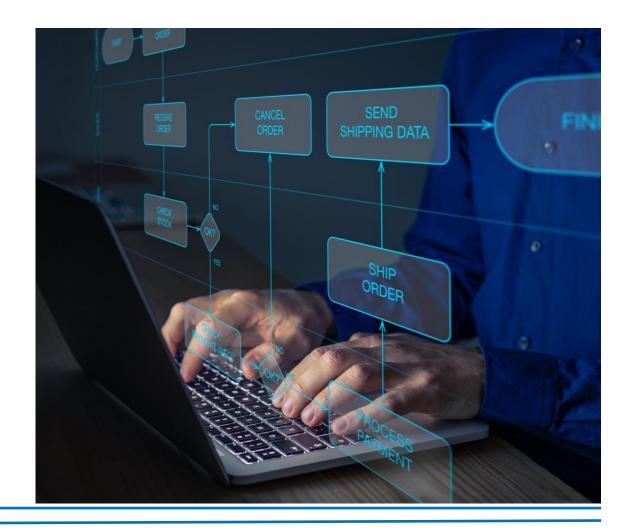
Resistance to change

Reliant on paperwork approach



Process Analysis

- Document existing process
- Visual representation
- Interview key stakeholders
- Collect data
- Conduct cause analysis
- Benchmark to best practices
- Collaborate w/stakeholders
- Prioritize
- Implement, monitor, refine





Risk Reduction





Customer Experience





In Conclusion





Thank you!



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